

Dear KTC/Quail Tennis Family,

We all want to thank you for your incredible outpouring of support for the club and the staff. It really means the world to all of us. We know that every one of you is feeling the impact of this crisis in your life, as we are. We are either going crazy from being isolated alone or isolated surrounded by many people! Either way brings its own challenges. And that is nothing compared to what many of our members in the health care field are experiencing. We thank you for the sacrifice you are making to care for all that need your care. We also have members working in grocery stores, nursing homes, making deliveries and performing other essential jobs. We feel great concern and appreciation for all of you. Thank you, thank you.

We want to help although we're struggling to find out how best to do that. We have opened 3 outdoor courts at KTC and 2 at Quail for those that feel safe to go out and play. You can reserve the courts online. Please follow these [Guidelines](#) for safe play. We hope to get the rest of the courts at KTC lined and ready to go by the first of next week, and we will try to determine if we need to keep the spacing between the courts. Please check out our Facebook page www.facebook.com/ktcquail for some fun challenges, pictures, tennis tips, and throwback pictures of the staff. Something lighthearted to brighten your day.

As of today, we will plan on keeping the outdoor courts open for the month of May. If we feel we can safely offer indoor play, organized leagues and junior programs, we will let you know as soon as we determine that it is safe to do so. We welcome your ideas and suggestions on what you would like to see.

We want to continue keeping the clubs sparkling clean and with all necessary safety precautions in place: Sandy is making sure we have plenty of sanitizing products so that you all can feel safe when you come here. Darrin is scrubbing the indoor courts, with the hope that we can return to indoor play soon.

As for your next billing statement: We hope to have all the credits applied for prepaid lessons and/or seasonal court time. We will continue to charge membership dues but if you prefer to put your membership on hold, please let us know. There will be no charge for using the outdoor courts. The best way to pay your bill if you are not already enrolled in auto-pay is to send a check to KTC or go online to our member portal and pay with a credit card. We are happy to answer any questions or concerns you have. Please reply back to this e-mail and we will do what we can to help.

We miss all of you. You truly are our extended family. Along with all the pain and suffering this has caused, it has also brought incredible goodness, kindness and connection. Thank you for your part in bringing out all the good there is in this world. We love you.

Linda and the KTC/Quail Team